MolinaCares in Idaho
NEWSLETTER

August 2026

Welcome from Plan President Brandon Hendrickson



Welcome to the summer edition of the Molina Healthcare of Idaho (Molina) newsletter. Over the past few months, we have been working across the state with community-based organizations, providers, and members to strengthen access to care and support the health and wellbeing of Idahoans.

This summer, recent Molina grant funding has been put to use in assisting community organizations supporting kinship caregivers and expanding mobility services for Idahoans living with disabilities. These investments are already driving positive impacts, helping strengthen families, improving access to essential services in underserved areas, and supporting the independence of members we serve.

Brandon Hendrickson
Plan President
Molina Healthcare of Idaho



The Marnie Minute

At Molina, our work this spring and summer has focused on further strengthening our “Idaho First” commitment – showing up in communities, partnering with local organizations, and engaging with leaders on issues that matter most to Idaho families.

This spring, I attended the Idaho Association of Commerce and Industry (IACI) Public Policy Conference in Sun Valley, engaging with leaders on issues important to Idahoans. As a member of the IACI Board of Directors, I view opportunities like this as a way to deepen collaboration across the state, elevate community needs, and explore strategies to strengthen access to care.

As part of our commitment to Idaho’s families, we also partnered with The Idaho Foodbank to support those experiencing food insecurity during the summer months. Throughout our ongoing partnership Molina employees have volunteered at food packing events, helping repackage and distribute meals to neighbors across the community. The

summer months can be especially challenging for children who may have reduced access to school-based meals, making these efforts an important way to support families.

Across these initiatives, our focus remains the same: to connect our fellow Idahoans to the right care and services, at the right time, and to support the community-based efforts that are making a difference in people's everyday lives.

Marnie Packard
Vice President, Idaho Market Lead
Molina Healthcare of Idaho

Supporting Kinship Caregivers through a Partnership with Boise State University Foundation

In recognition of Mental Health Awareness Month and in partnership with The MolinaCares Accord, Molina's **$25,000 donation** to the **Boise State University Foundation**'s **Idaho Caregiver Alliance** has been put to work throughout the summer. Grant dollars are already helping kinship caregivers across the state by providing critical support and valuable skill-building opportunities. Moreover, grant funding will be helping boost ongoing trauma-informed education as well as supporting seasonal kinship events, respite care, and education scholarships for professionally facilitated support groups.

In Idaho, tens of thousands of individuals, including over **10,000 grandparents**, are raising children in place of the children's parents, and many face financial and emotional challenges that come with managing child stability and caregiver well-being.

Recognizing that many kinship caregivers are seniors managing their own health alongside new family roles, Molina and Boise State University are helping expand access to trauma-informed education and skill-building opportunities, with the goal of strengthening family resilience and promoting caregivers' well-being.

Increasing Mobility Services Access for Idahoans Living with Disabilities

This June, Molina, in partnership with The MolinaCares Accord, announced a **$20,000 grant** to **Living Independence Network Corporation** (LINC) to expand access to mobility services for Idahoans living with disabilities. The investment supports a Do-It-Yourself mobility equipment repair space in Canyon County and a new mobile repair trailer that brings services directly to the rural communities. In Idaho, **35 of 44 counties** are designated as rural, and the long travel distances can make it more difficult for individuals living with disabilities to access essential services – especially when mobility equipment is broken.

As a part of this collaboration, LINC's "Wheel Fix It On the Go" mobile repair trailer visited Sunnyview Court in Twin Falls in mid-July, offering onsite repairs for wheelchairs, scooters, and other mobility equipment. Events like this bring services directly to Idahoans who may otherwise face long travel distances and limited local options.

One Molina member experienced this firsthand. After a wheel bearing broke on her wheelchair, she learned about the Mobile Fix-It Program and found a location near her that could help. There, she met Sam, LINC's Mobile Fix-It program manager, and Bill, who repaired her wheelchair and taught her how to make the same repair herself if the issue came up again.

"This program is the best, and so is Sam. He taught me how to fix my own wheelchair, which made me feel so empowered and more in control of how and when I get to go somewhere. Programs like these are what we need more of," she said.

Her experience shows what community-based programs and partnerships like ours can mean for greater independence, mobility, and quality of life for Idahoans living with disabilities.





Addressing Food Insecurity and Improving Hunger Relief Efforts with The Idaho Foodbank

To support Idahoans facing food insecurity, Molina, in partnership with The MolinaCares Accord, contributed **$20,000 to The Idaho Foodbank** to bolster hunger-relief efforts in the state. In Idaho, over **250,000 residents**, including more than 75,000 children, experience food insecurity, impacting their ability to consistently access nutritious foods. This investment directly strengthens

The Idaho Foodbank's statewide operations, helping the organization distribute more than 25 million pounds of food to local Idaho communities throughout the year. As part of Molina's ongoing partnership with The Idaho Foodbank, Molina employees have also contributed many volunteer hours packing and distributing food to Idaho families and supporting local hunger-relief efforts during critical times of need.

Supporting Health Leaders Across Idaho

Molina continues to be a proactive partner in the community, collaborating with local leaders, providers, and organizations to support health and wellness across the state. At this year's IHCC Idaho Health Care Conference events in North and East Idaho, Molina connected with hundreds of health leaders and providers who care for Idahoans every day. With Idaho facing a **growing shortage** of physicians, this conference brought together key leaders to share solutions, strengthen support for providers, and find new ways to better serve all Idaho communities.

This year's theme was *Alice in Wonderland.* As an event sponsor, Molina also hosted an educational workshop to help providers better utilize tools to navigate claims and patient care and avoid "falling down the rabbit hole" of administrative burnout.

Honoring Tribal History and Community Resilience

In June, Molina sponsored the walk/run at the 15th Annual Return of the Boise Valley People, a multiday cultural gathering honoring the history, resilience, and continued presence of Idaho's original tribal communities. This outdoor event at Eagle Rock Park offered an opportunity to engage with attendees from five participating Idaho tribal nations and to promote vital resources for healthier communities.

Native American youth in the U.S. experience **higher rates** of behavioral and physical health issues, and community building is an important way to support improved health outcomes. By fostering social ties and shared experiences, the event helped strengthen relationships and promote overall health and wellness.

Raising Awareness of Elder Abuse and Supporting Idaho Seniors

Helping raise awareness and strengthen support systems for Idaho's seniors, Molina once again was honored to be invited to join the Shoshone-Bannock Tribes' **14th Annual Taking a Stand Against Elder Abuse Conference** in Fort Hall for a day of education and connection. Molina has participated in this important informational event every year since 2023.

This unique event includes a range of workshops and seminars to increase awareness of Elder abuse and feature interactive and impactful learning and sharing with the Elder community in a respectful, culturally informed manner.

With **one in six adults 60 years and older** facing some form of abuse each year, this conference provided a timely opportunity to bring together more than 300 individuals from community and health organizations, government agencies, and local offices for important conversations around key issues impacting older adults.

Why I Serve: What Makes Idaho Unique to Molina Employees

Molina Healthcare of Idaho has more than 125 employees dedicated to serving our members across the state, and each one has a unique story to tell. For many of our team members, the communities we serve are the very ones in which they grew up, currently live, and raise their families. To showcase these connections to fellow Idahoans, we launched the **Why I Serve** series, highlighting the unique stories of our Idaho-based employees and what makes them so committed to serving our communities. Read their profiles below.

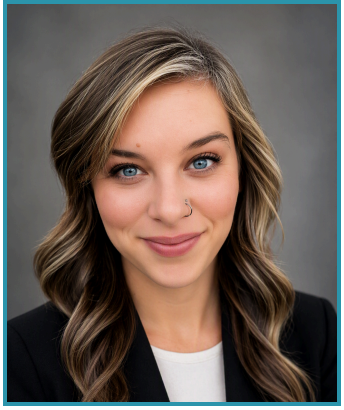
Brandon Hendrickson, Plan President



With more than a decade at Molina, Brandon brings a deep commitment to improving how members experience care. As plan president, he leads with a focus on meeting our members' unique health needs where they are. From championing personalized care to strengthening provider partnerships and community-based support, Brandon helps ensure Molina continues to provide the kinds of health resources and access that make members feel seen, supported, and connected to the care they need. Read more here: **LINK**

Keshia-Skye Schneider, Manager of Provider Relations

Keshia's commitment to healthcare access is deeply personal, shaped by her own family's reliance on Medicaid and the stability it provided. Today, she brings that perspective to her work, supporting providers and improving access to care in communities across Idaho – helping ensure members have a trusted, clear pathway to the services they need. Read her entire profile here: **LINK**



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