

MolinaCares in Idaho

NEWSLETTER

May 2026

Welcome from Plan President Brandon Hendrickson

Welcome to the first edition of the 2026 Molina Healthcare of Idaho newsletter. As the Plan President, I am honored to serve more than 17,000 of our state's Medicare-Medicaid Coordinated Plan (MMCP), Idaho Medicaid Plus, and Marketplace members and lead efforts to strengthen community health. Through these newsletters, I look forward to sharing updates and stories that highlight how Molina's partnerships and programs are making a meaningful difference across Idaho.



With over 125 employees dedicated to serving Molina members in Idaho, we are deeply committed to ensuring Idahoans receive high-quality care no matter where they live in the state.

Since the start of the year, the Molina team has been busy supporting local communities through community events and sponsorships, resource fairs, and partnerships that reduce barriers to care and increase access to essential services and support.

In May, we announced our [MolinaCares for Idaho Families Initiative](#), committing **more than \$250,000** to support community-based organizations across Idaho. Through these grants, we're providing essential funding for trusted community partners to carry out their missions, helping improve health outcomes and building healthier communities for Idaho families.

Read on to learn how Molina is making a difference in communities across Idaho.

Brandon Hendrickson
Plan President
Molina Healthcare of Idaho

The Marnie Minute

At Molina Healthcare of Idaho, our "Idaho First" motto is more than a phrase – it's a reflection of our strong ties to the state and our deep commitment to improving health outcomes for Idaho families.



In 2025 alone, Molina invested **more than \$144,000** in community initiatives, participated in over 100 community events, engaged with more than 50 community partners, and dedicated **more than 350 volunteer hours in support of community programs**. Across all these efforts, our goal remains the same: to connect our members to the right care and services, at the right time, directly in their neighborhoods. At Molina, we understand that health care goes beyond appointments. It means addressing the full spectrum of needs that shape people's well-being.

Marnie Packard
Vice President, Idaho Market Lead
Molina Healthcare of Idaho

Improving Access to Care through the MolinaCares for Idaho Families Initiative

Molina Healthcare of Idaho and The MolinaCares Accord recently announced the [MolinaCares for Idaho Families initiative](#) with an initial commitment of **more than \$250,000** to local community organizations that will improve health outcomes in Idaho. With limited physician availability and a rural geography, many Idahoans face significant challenges in accessing health care.

To address these challenges, MolinaCares for Idaho Families is supporting a variety of community partners and programs designed to address community health needs, increase access to care, improve behavioral health care, and support families so they can thrive. Together with our partners, Molina is working to ensure all Idahoans, regardless of their circumstances, have access to the care and resources necessary to live a healthy life.

Honoring Medicaid Awareness Month

In April, Molina recognized Medicaid Awareness Month—reflecting on the importance Medicaid has in helping Idahoans access comprehensive health care. Molina is proud to be a Medicaid managed care entity that cares for member so they can achieve and maintain a healthy, independent life. At Molina Healthcare of Idaho, supporting the health and well-being of our neighbors is personal. Serving 43 Idaho counties and some 17,000 members, we have a unique perspective on community needs and health priorities..



Molina offers members whole-person support connecting them to health care services and community-based supports, providing health and wellness education, emphasizing prevention, coordinating care and overall navigating the health care system. Through collaborations with both providers and community partners, we've connected members to better supported chronic care management, increased access to behavioral health care, and addressed social needs like transportation, housing, and food resources.

Most recently, we partnered with **Shoshone-Bannock Tribal Health and Human Services** and the **Idaho Department of Health and Welfare's Tribal Liaison** to

present at the Fort Hall Medicaid and Medicare education series. At this forum, we educated community members and providers about the range of healthcare programs and resources available through Idaho's Medicare-Medicaid Coordinated Plan (MMCP) and how to contact the Molina team for further information and support.

As Idahoans serving Idaho, we have a deep-rooted commitment to improving health outcomes through efficient care, empowering members to take charge of their health, and strengthening our communities by investing in programs that encourage resiliency.

Improving Access to Food for Boise Seniors

It is estimated that [7.3% of Idaho seniors](#) —over 33,000 people—experience food insecurity. To help some of our most vulnerable citizens, Molina team members attended and participated in [Meals on Wheels Metro Boise's annual March for Meals](#) walk to support Idaho seniors. Bringing together over **500 participants**, Molina is honored to participate in this annual event, helping raise awareness of this important issue and partnering with Meals on Wheels Metro Boise's efforts to reduce senior isolation and increase access to basic resources.

Seven Arrows Social Powwow

This March, Molina attended the Seven Arrows Social Powwow at Boise State University to celebrate the resilience, history, and traditions of Idaho's Tribal communities. The gathering brought together approximately **400 community members**, including dancers, drummers, and families, fostering a sense of community while honoring Native heritage and connection. Recognizing that building trust and cultural understanding is central to improving health outcomes, the Molina team was also on site, sharing health information and distributing practical giveaways, including tissue, lip balm, and more. Events like this help strengthen community connections and support access to health resources across Idaho.



Caldwell Health Resource Fair

Molina joined forces with [Living Independence Network Corporation](#) (LINC) and other local partner organizations to host the Caldwell Health and Resource Fair, an engaging event connecting residents in Caldwell and the surrounding community to valuable healthcare information, community-based resources, and other supports.

The resource fair focused on overall well-being, offering resources on housing, health care, education, employment, transportation, and more. Other unique offerings included free haircuts, a veterans' services mobile unit, and even free vaccines for dogs and cats.

While the event was open to the broader community, it was aimed at supporting the aging community in the area. In the U.S., [nearly one-quarter of seniors](#) are considered socially isolated, which can significantly affect physical and mental health. By offering resources and meaningful connections, Molina continues to support community health events statewide and collaborate with key partners like LINC to help residents strengthen community ties while improving health and well-being for older adults in the region.

Idaho Health Care Association Spring Workshop

As a part of our commitment to improving health outcomes, Molina sponsored and attended the Idaho Healthcare Association's 2026 Spring Workshop in Pocatello. At the event, health care professionals and providers in Eastern Idaho gathered to share best practices, unpack timely regulatory updates, and focus on practical strategies to improve the quality of care for residents.

The Molina team appreciated the opportunity to connect face-to-face with local providers, listen to challenges they're facing on the ground, collaborate and grow relationships with our local long-term senior services providers, and reinforce our commitment to supporting high-quality, community-focused care in Idaho.

Idaho Integrated Behavioral Health Network Conference

On April 13, Molina had the opportunity to speak at the 2026 Idaho Integrated Behavioral Health Network Conference in Boise. The event brought together health care leaders, providers, and policymakers from across the state to explore various strategies for improving the delivery of integrated behavioral health care.

Dr. Nicholas Hollister, senior medical director of behavioral health at Molina Healthcare, Inc. and **Keshia-Skye Schneider**, manager of provider relations at Molina Healthcare of Idaho, contributed to the discussion by highlighting the role managed care organizations like Molina can play in ensuring behavioral health care is a key component of everyday care for Idahoans.

As Idaho continues working to strengthen the health care system, this presentation helped showcase how managed care organizations collaborate with providers through measurement-based care, specifically value-based care arrangements, to drive improvements in the quality of health care services.



Molina Joins Conversation Addressing Idaho's Youth Mental Health Crisis

Molina joined other health care experts and leaders from across Idaho at the Idaho State Museum for the "**Are the Kids Ok? Solutions for Idaho's Youth Mental Health Crisis**" community forum addressing the youth mental health crisis. With more than

16% of Boise youth reporting moderate to severe symptoms of depression, this event offered individuals, families, and state leaders the opportunity to discuss available mental health services and the correlation between mental health, substance abuse, and phone usage.

Molina's **Marnie Packard, Yvette Primero, and Keshia-Skye Schneider** participated in the informative discussion around pertinent, arising factors involving this issue, while sharing ways to get involved and play a key role in shaping community well-being.

With a clear closing call to action, Molina will continue to support communities through thoughtful charitable giving that supports foundational health needs as well as encourage our team members to give back through volunteer opportunities.

Gem Cares: Senior Citizen Prom

To support and celebrate Idaho's seniors, Molina joined other organizations in sponsoring the **Gem Cares: Senior Citizen Prom**, an exciting event hosted at **Meadow View Assisted Living** in Emmett. This popular annual event welcomes seniors residing at Mountain View Assisted Living and those living independently as part of a broader effort to honor seniors. Attendees enjoyed live music, dancing, food, refreshments, and raffle prizes donated by local businesses. The event continues to foster connection and creates an engaging atmosphere for attendees and their families and loved ones.

With more than [34% of Idaho's seniors age 65+ living alone](#), it remains a priority at Molina to continue our collaboration with local partners through great events like the Senior Citizen Prom, helping seniors remain active in the community and promoting overall health and wellness.



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