



MolinaCares in Illinois Newsletter

September 2025

Welcome from Plan President Matt Wolf

As summer comes to a close, the Molina team is excited to update you on our most recent efforts throughout Illinois. During the back-to-school season, our team was busy in the community, hosting and sponsoring community events to support students and families as they prepared for the new school year. The Molina Mobile Help Center continued to visit communities across the state, providing preventive health care to local neighborhoods, including services to support students heading back to the classroom. Molina provided annual physicals, wellness exams, blood pressure screenings, pre- and post-natal assessments, and more, allowing us to connect the community directly to care and ensure Illinoisians have access to the services they need.



In August, we announced a \$1.6 million investment that will support community-based organizations across Illinois. Through these grants, we're providing essential funding for community partners to carry out their missions to improve access to care and health outcomes.

Read on to learn more about the events, initiatives, and programs that are making a difference in our communities.

Matt Wolf
Plan President
Molina Healthcare of Illinois

Improving Access to Care through 2025 Community Grants

Molina Healthcare of Illinois and The MolinaCares Accord recently announced an investment of over \$1.6 million in support of local community organizations to improve health outcomes in Illinois. Alongside community partners, Molina is working to enhance and create programs designed to address community health needs, increase access to care, improve behavioral health and maternal health outcomes, strengthen the health care workforce, and support families. In Illinois, nearly 17% of adults reported lacking a consistent source of medical care. Additionally, Illinois faces significant gaps in its behavioral health system, with nearly 40% of Illinoisans living in a designated mental health professional shortage area. Molina remains committed to ensuring everyone, regardless of their circumstances, has access to the care and resources necessary to live a healthy life. Learn more [here](#).

Molina Care Manager Highlight

Molina's care managers are essential to our work as a managed care organization. They work directly with our members to provide comprehensive and personalized solutions to health care needs. Together, care managers help our members navigate complex health systems, ease barriers to care and advocate for their well-being.

With care managers leading the way, better health outcomes are possible. Today and every day, we celebrate their dedication, compassion and impact on Illinoisans across the state. Hear from Molina's case managers about the impact of their work on our communities in this [video](#).



MolinaPalooza Provider Days 2025

Molina recently held two MolinaPalooza events in Oak Brook and Springfield. At the events providers, partners, and Molina team members came together to connect, learn, and celebrate a shared mission to improve health outcomes. Attendees exchanged best practices on networks, operations, value-based contracting, quality, and community engagement. The Molina Mobile Help Center was parked at each event, providing tours and showcasing Molina's commitment to expanding access to care.



Call for Doula and Lactation Consultants Interested in Becoming a Medicaid Provider

Doulas and lactation consultants can be an important resource for many families during pregnancy and the maternal health journey. Studies have shown these providers can make a significant impact during this time.

To support the enhancement of these services for communities across Illinois, Molina is hosting live webinars throughout the year for licensed and trained doulas and lactation consultants who are interested in becoming Medicaid providers. The webinars offer information on Medicaid certification, provider enrollment, billing practices, and more. By expanding doula and lactation support, Molina is helping to reduce disparities in birth outcomes and give moms and babies the support they need right from the start.

Learn more and sign up [here](#) for these and other upcoming webinars:

Lactation consultant billing trainings:

- Thursday, September 11
- Thursday, October 9
- Wednesday, November 5

Doula billing trainings:

- Thursday, September 25
- Monday, October 20
- Monday, November 17



Supporting Families During Back-to-School Season

As part of our efforts to support families during back-to-school season, the Molina team partnered with community organizations and schools and participated in over 20 back-to-school events. At the events, the Molina team gave away school supplies and provided important health education to attendees.

The Molina Mobile Help Center came out to six events to provide free physicals to ensure students were ready to start the school year. Our Help Center hosted an additional 13 events, offering wellness exams for adults, teens, and children, blood pressure screenings, pre- and post-natal assessments, well-baby exams, and much more, free of charge. Always on the move, the Molina Mobile Help Center will be traveling to Springfield, Peoria, Rockford, Waukegan, and Skokie this fall.



Volunteering at West Suburban Food Pantry



Over the summer, our employees had the opportunity to volunteer at the West Suburban Community Food Pantry as part of our ongoing partnership. Volunteers helped to stock the shelves and ensure the pantry was ready to provide fresh, nutritious foods to the community. Molina is passionate about giving back to our community, and it's heartwarming to see both familiar faces and new volunteers joining us each month. The pantry plays a crucial role in supporting over 5,600

individuals in DuPage and Will Counties, ensuring that our low-income neighbors receive access to healthy food. We're thankful to the West Suburban Community Food Pantry for this partnership and for helping address food insecurity in Illinois.

96th Annual Bud Billiken Parade

In August, Molina joined the South Side community for the legendary Bud Billiken Parade – a vibrant 96-year tradition and the second-largest parade in the U.S. right behind the Rose Bowl Parade. Over 30 Molina volunteers marched alongside community members to celebrate the back-to-school season. A DJ-powered float, Molina giveaways, health education materials, and sweet treats for all ages made the event vibrant and memorable for the community.



Promoting Water Safety in Rockford

In July, Molina sponsored the 3rd Annual Water Safety Event in Rockford, bringing families together to learn lifesaving water skills in a fun and engaging environment. The event took place at Harkins Aquatic Center in Rockford Park District and included water safety instruction for all swimming levels, games, music, raffles, snacks, and giveaways. Additionally, Olympic Silver Medalist Maritza Correia McClendon made a special guest appearance. In 2024, there were [101 accidental drowning deaths in Illinois](#), including 14 deaths of children ages 0-17. Events like this promote safe swimming practices and can help prevent drowning and other serious injuries.

10th Annual Community Baby Shower at St. Bernard Hospital

Cook County residents gathered at St. Bernard Hospital in August for the 10th Annual Community Baby Shower. Attendees had the opportunity to receive health education on prenatal care, breastfeeding, and safe sleeping, as well as connections to community resources. Research [shows](#) that health literacy among pregnant women is not where it needs to be, highlighting the importance of education and preparation ahead of giving birth. Through this event, Molina connected community members to critical resources to provide their babies with a healthy start.